

New informations about launching the Neptun Education System – 24th October 2017

Dear Students,

As you may already know, we will change our Education System from ETR to Neptun in November. We have already sent you the most important informations on the 4th October, now we wish to give you further details about the conversion process:

When will the new system be introduced?

The ETR and Modulo systems will stop on 31st October 2017, and Neptun will open on 15th November 2017. In the meantime, the data migration will be processed. During these days, none of the academic systems, including Modulo2 will work. We would like to ask your patience and understanding on this matter.

What systems will be affected by the change?

The ETR and Modulo systems will be closed down, however Coospace will remain. All the course platforms, notes, information stored in Coospace will be available between 31st October and 15th November as well.

How will our students learn the use of Neptun? What kind of trainings will be available?

There will be online guides, forums organised in the future to ensure the opportunity for our students to learn the use of the new system.

How long can I submit a question in Modulo?

In order to ensure the smooth change and adequate answering time, students will have the possibility to submit a question in Modulo until 30th October 2017.

With the system change, after 31st October the Modulo2 won't be available anymore. We will inform you about the new platform for contacting the Student Information Centre in writing shortly.

Do I have to print, save my data from ETR?

No, students do not need to save anything! You do not need to request transcripts, the data stored in ETR will be available in the new system as well.

How can I contact the Student Information Centre during this period?

The opening hours for the Student Information Centre, as well the Student Information Points at the Rózsa Campus are changing as per the following:

Office hours:

30-31 October 2017

Mon-Tue: 10:00-15:00 / 8:00-17:00 via telephone

1 November:

Closed (Public Holiday)

2-3 November 2017

Thu-Fri: Closed (staff training)

6-10 November 2017 (autumn holiday)

Mon-Fri :10:00-15:00 // 8:00-17:00 via telephone

Which requests can I arrange during the conversion period?

Student Card: you can receive your student card sticker, extend the validity of your temporary student card, and get your permanent student card during the conversion period.

Student Status Verification: we can't issue a new student status verification form during the conversion period, if you need this document, we suggest you to submit your request via Modulo2 and visit the Student Information Centre before the ETR system stops.

Transcript of records, Register sheet: we can't issue a new Register sheet or Transcript of records during the conversion period, if you need this document, we suggest you to visit the Student Information Centre before the ETR system stops.

Pre-degree certificate, Final examination certificate: we can't issue a new Pre-degree certificate or Final examination certificate during the conversion period, if you need this document, we suggest you to visit the Student Information Centre before the ETR system stops.

Diploma: during the conversion period, you can only receive the diplomas which were previously issued, we will only be able to issue a new document after Neptun is launched.

Degree thesis: you can submit your degree thesis during the conversion period as per the requirements determined in the Degree thesis submission guide.

How does the conversion affects the exam registration?

Students will register for exams in the Neptun system from 27th November. We will provide further information in the Exam registration guide in due course and our usual Exam Registration Forum will also be organised.

Will I be able to use online payment in the Neptun system as well? Can I follow my payments after the system change?

The online payment option will be available in Neptun as well. Payments made during the change period will reach the University's bank account, however the allocation of payments will only be possible once Neptun starts.

We would kindly draw your attention, that the due date of the tuition fee completion had expired on the 20th October 2017. In case you have not started your transaction yet, in order to ensure a smooth exam registration period, please settle your tuition fee obligations latest by 27th October 2017, and this way it will be booked in ETR as well.

How can I reach the new system? Will my EHA code change?

You can reach the new system from the METU website, the same way as ETR. You can use the same login details for the sign in, they will not change.

How will our students be informed about the main changes?

We will keep you updated about the different stages before, during and after the change as well.

Please follow the instructions sent via e-mail, if you have any questions related to the new study system don't hesitate to contact us.

Best regards,

Student Information Centre