

Preparations for the introduction of Neptun Study System
Dear Student,

We would like to inform you, that the academic system of METU, ETR, will be changed this semester. and a new system called Neptun will replace it. Neptun is used in most of the universities and colleges in Hungary. Our aim is to keep the level of customer service and during the change period minimize the inconvenience.

We would like to summarize the main **questions and answers** below:

- **When will the new system be introduced?**
The ETR and Modulo systems will stop on 31st October 2017, and Neptun will open on 15th November 2017. In the meantime, the data migration will be processed. During these days, none of the academic systems, including Modulo2, will work. We would like to ask your patience and understanding in this matter.
- **What systems will be affected by the change?**
The ETR and Modulo systems will be closed down, however Coospace will remain. All the course platforms, notes, information stored in Coospace will be available between 31st October and 15th November as well.
- **What will happen to the data stored in ETR and Modulo systems?**
ETR and Modulo will be shut down on 31st October. All the data will be archived, modifications will not be possible on them, on the other hand the users will still be able to reach them.
- **Do I have to print, save my data from ETR?**
No, students do not need to save anything! You do not need to request transcripts, as you will be able to check your details in the future, that are stored in ETR.
- **How does the change affect Modulo?**
Modulo system will be closed as we mentioned above. Students will be able to submit requests in the new system, Neptun. For a short period of time however, you may have to submit requests on paper, personally in the Student Information Centre.
- **How can I contact the Student Information Centre in writing during this period?**
We will provide an alternative that will replace Modulo2 System, you will be informed later about that.
- **How can I submit my degree thesis or the degree thesis consultation forms if Modulo will be closed down?**
You will be informed in the beginning of October about the degree thesis submission process and the consultation process.
- **How will the exam registration be affected?**
Students will register for exams in the Neptun system from 27th November. We will provide further information in the Exam registration guide in due course and our usual Exam Registration Forum will also be organised.
- **Will I be able to use online payment in the Neptun system as well? Can I follow my payments after the system change?**
The online payment option will be available in Neptun as well. Payments made during the change period will reach the University's bank account, however the allocation of payments will only be possible once Neptun starts. The payment deadline of the second half of the tuition fee is 20th October 2017. To ensure a hassle free exam registration, please make sure you settle your payment until the mentioned date.
- **How can I reach the new system? Will my EHA code change?**
You can reach the new system from the METU website, the same way as ETR. You can use the same login details for the sign in, they will not change.
- **How will our students learn the use of Neptun? What kind of trainings will be available?**
There will be online learning guides, forums organised in the future to ensure the opportunity for our students to learn the use of the new system.

- **How will our students be informed about the main changes?**

We will keep you updated about the different stages before, during and after the change as well.

Please follow the instructions sent via e-mail.

Best regards,
Student Information Centre